

TRICARE Prime Remote Program

Chapter

8

Addendum A POINTS OF CONTACTS

A. Service Points of Contact (SPOCs)

1. Army, Air Force, Navy, Marine Corps, *Coast Guard*, and National Guard:

Officer in Charge
Military Medical Support Office (MMSO)
P.O. Box 886999
Great Lakes, IL 60088-6999

Telephone: 1-888-MHS-MMSO (647-6676)
FAX: (847) 688-7394

2. *Reserved*

3. United States Public Health Service (USPHS) and National Oceanographic and Atmospheric Administration (NOAA):

Medical Affairs Branch
Beneficiary Medical Programs
5600 Fishers Lane, Room 4C-06
Rockville, MD 20857

Payment issues and Care
Authorizations: (800) 368-2777
FAX: (800) 733-1303

B. Uniformed Services Headquarters Points of Contact

1. Army:

TRICARE Prime Remote Officer
HQ, USA MEDCOM
HP&S, TRICARE Division
2050 Worth Road
Fort Sam Houston, TX 78234-6010
Telephone: 210-221-6518

2. Air Force:

TRICARE Prime Remote Officer
HQ USAF/SGMA
110 Luke Avenue, Room 400
Bolling AFB, D.C. 20332-7050
Telephone: 202-767-4699

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3. Navy/Marine Corps:

TRICARE Prime Remote Officer
Department of the Navy
Bureau of Medicine and Surgery: (*MED-31* FIN for Financial Issues *and Reports* or *MED-31* BAS for Patient Administration Issues)
2300 E Street, NW
Washington, D.C. 20372-5300
Telephone for Financial Issues: 202-762-3120
Telephone for Patient Administration Issues: 202-762-3143

4. Coast Guard:

Commandant (*G-WKH-3*)
U.S. Coast Guard
Attn: TRICARE Officer
2100 2nd Street, SW
Washington, DC 20593-0001
Telephone: (202) 267-0846

5. Army National Guard:

NGB-ARS
111 South George Mason Drive
Arlington, VA 22204-1382
Telephone: (703) 607-7140